



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

APPLICANT : Gordon ARNOLD et al. CONFIRMATION No.: 9092  
SERIAL NUMBER : 09/477,331 EXAMINER : Jinsong HU  
FILING DATE : January 4, 2000 ART UNIT : 2154  
FOR : SYSTEM AND METHOD FOR INTEGRATED MANAGEMENT OF ELECTRONIC  
MESSAGES

#77/c  
Turned in  
3/10/04

RECEIVED

Mail Stop Fee Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

MAR 08 2004  
Technology Center 2100

REPLY AND AMENDMENT UNDER 37 C.F.R. § 1.111

Sir:

In response to the Office Action mailed October 31, 2003, please amend the  
above-identified application as follows:

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9/04

**Amendments to the Claims** are reflected in the listing of claims beginning on  
page 2 of this paper.

**Remarks** begin on page 8 of this paper.

It is not believed that extensions of time or fees for net addition of claims are  
required beyond those that may otherwise be provided for in documents accompanying  
this paper. However, if additional extensions of time are necessary to prevent  
abandonment of this application, then such extensions of time are hereby petitioned for  
under 37 C.F.R. § 1.136(a), and any fees required therefore (including fees for net  
addition of claims) are hereby authorized to be charged to our Deposit Account No.  
50-0311 (**Ref. No. 23452-086**).

0903/04/2004:DTESSEM1 00000130 09477331 09477331

0101(FG:1202 86.00 DA 18.00 DP